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How to add your camera to the Nest app and set it up in your home

Start here if you have a new Nest camera or if you're moving it to a different Nest Account or home. Setup is simple - the Nest app will take you through the steps, but there are some extra details and tips that can help.

Applies to: Nest Hello, Nest cameras,




Follow the steps below to add your camera to the Nest app **before** you install or mount your camera. Always test video streaming in your chosen location before installation or mounting.

Note: Looking for instructions to set up a **Nest Hello video doorbell**? The steps below only apply to standalone cameras. Instead, visit [how to install your Nest Hello video doorbell](#).

[1. Download the Nest app or open it>](#)

You can download the Nest app from the [Apple App Store](#) or [Google Play](#).

[2. Add your camera to the Nest app>](#)

1. Turn on your phone's Bluetooth and Wi-Fi.
2. Make sure your phone is connected to the **same Wi-Fi network** that you'll be connecting your Nest camera to.
3. Add your camera.
 - o **If you're new to Nest:** Tap **Add New**  on the Nest app home screen.
 - o **If you already own a Nest product:** Tap **Settings**  in the top right corner of the app home screen. Then select **Add product** .

[3. Scan the QR code>](#)

The Nest app will ask you to scan your Nest camera's QR code with your phone.

If your phone is having trouble scanning the code, try the tips in the [Troubleshooting QR code scanning](#) article.

[4. Write down your camera's serial number and entry key>](#)

Your camera's serial number and entry key are next to the QR code. **Save this information** with your important documents or use an online storage service like [Google Drive](#). Having the serial number and entry key on-hand will be a big help when troubleshooting.

[5. Give your camera a location name>](#)

The Nest app will then ask you to **pick a location name** from a list, or type in your own by selecting **Custom** at the bottom.

[Learn more about Nest camera locations, names and labels >](#)

[6. Plug in your camera>](#)

Plug your camera into a household power outlet with the included power cable and adapter. The camera's light will **pulse blue** to let you know it's getting power.

[7. Connect to Wi-Fi>](#)

The Nest app will help your camera **automatically scan for nearby Wi-Fi networks**. From the list, pick the network you want your camera to use.

If the list doesn't include your Wi-Fi network, if your camera can't connect to it, or if you get an error code like NC022 or NC033, see the following articles for help.

[Troubleshooting Nest camera error codes >](#)

[My Wi-Fi network doesn't show up when I try to set up my camera >](#)

[8. Check your camera's video stream>](#)

Now that your camera is connected to Wi-Fi, the app will help you check that your camera can stream video. **If you see video**, you're ready to place or mount your camera.

[9. Placing or mounting your camera>](#)

Nest cameras are designed for DIY installation. The Nest app has very detailed instructions, so be sure to follow them closely. If you need extra help with mounting, see [How to place or mount your camera](#).

[10. Get started using your camera>](#)

To help you get started, we've provided some articles such as how to watch and share video, how to use talk and listen, what the lights and sounds mean on your camera, and how to change camera alert settings. See [Get started using your camera](#).

Article Last Updated On: 04/09/2018

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